



Experience  
the Power  
of

## Customer-Centric Product Solutions

At Clear Rate Communications, we make business communications simple with the Power of One. One provider, one bill, and one dedicated partner — all while delivering the latest in voice, internet, security, and managed technology solutions. From design and deployment to ongoing support, we streamline your services under a single point of contact, so you can focus on growing your business with confidence, efficiency, and peace of mind.

### CR CONNECT

#### Dedicated and Broadband Internet

- **Ensure 100% business continuity** - offering diverse Internet providers with one vendor for trouble shooting
- **One Bill** - consolidate onto a single monthly invoice, across multiple vendors and locations.
- **We'll find the best provider at the lowest price.** If our dedicated fiber isn't available, we partner with other leading vendors to provide service.

#### IP Voice

- **SIP Trunking** – Ideal for businesses moving toward cloud or hosted PBX solutions; works seamlessly with Unified Communications. Pay only for the number of concurrent call paths you need and scale instantly.
- **SIP for MS Teams** – Save up to 60% on voice usage for customers using Teams Voice.
- **IP-PRI** – Works with legacy PBX systems, minimizing the need for new equipment. Uses dedicated channels for consistent, high-quality calls.
- **Voice Back-up** – Activates automatically when your primary connection fails. This reliable wireless connection is designed for high availability and reliability.

#### POTs Replacement

- **Significantly lower monthly line costs.**
- **Works for Specialty lines** – Alarm, elevator, security gates, HVAC, panic buttons, ATMs, Meter reading, credit card and emergency call buttons.
- **Improved reliability** – no more service outages due to impact of inclement weather on old copper lines.



### CR UNIFIED COMMUNICATIONS

- **Employee productivity and remote working** -Voice, video, messaging and meetings via phone, desktop or mobile app in the office or at home.
- **Save monthly by moving to the cloud** - Eliminate on-site equipment, phone lines and maintenance costs.
- **Easy administration** – easily add and remove users, set up call routing and features across locations via online portal.
- **Advanced Features** - simultaneous ring, auto-attendant, hunt groups, and music-on-hold.
- **Handle calls during power outages** - with this network-based service via a Hosted IP PBX.

### CR CONTACT CENTER

- **One platform for all communication types** -voice, chat, email & SMS
- **AI powered insights** - improve agent performance.
- **Faster support** - Advanced call routing based on skills, availability, time of day.
- **Visibility to customer data** – CRM integration for seamless workflows.
- **Secure & Compliant** – HIPAA, PCI and more.



## CR MANAGED SERVICES

End-to-end business support, monitoring, help desk and device management for the following services.

### SD-WAN

- **Minimize IT resources** - let Clear Rate manage this service for your organization
- **Assure high-quality user experiences.**
- **Bring branches online fast** with simplified WAN management.
- **Prioritize critical types of traffic.**
- **Best-of-Breed Security.**
- **Improve visibility across environments.**

### Managed Firewall

- **Fortinet next-generation firewall** managed by CR security team.
- **Ultra-low latency** - Means security & speed.
- **Industry leading, low cost** - Fortinet patented security processing unit provides high performance protection while keeping Total Cost of Ownership low.
- **Fast, stable & secure remote access** - VPN & Zero Trust Network Access.

### Cloud servers

- **Minimize IT resources** - Forget the hassle of maintaining equipment, focus your resources on growth projects.
- **Lower capital costs** - Eliminate expensive investments and easily scale up and down as needed.
- **99.999% Uptime SLA Superior Reliability** -High availability, redundant power supply modules, multiple backup generators, and redundant connectivity across multiple Tier 1 networks.
- **A Greener Solution** - Virtual servers consume less energy, leaving a smaller carbon footprint than traditional, on-premises servers.



### Managed Microsoft Exchange

- **Guaranteed Reliability** - 99.9% uptime SLA. Geo-redundancy and multiple database availability groups.
- **Industry leading, low cost** - No need costly email servers, software, or tech staff. Let CR manage for a low monthly rate.
- **Security coverage for most devices** - IoT detection, vulnerability correlation, and virtual patching.
- **Anywhere access** - Work smarter wherever you are by accessing your email, contacts, and calendar on any device.
- **Fully managed by email experts** - Backed by support directly from Microsoft, and CR experienced Exchange administrators.
- **Reduce Spam** - AI-powered anti-spam and anti-malware filter, preventing malicious content and spam.



One provider, one invoice, one dedicated contact—**offering boutique, Michigan-based service.**  
We coordinate across vendors to offer custom solutions at the most competitive price.

**Connect with us today! [www.clearrate.com](http://www.clearrate.com)**